

**expertek**

STARSHIP INTEGRATION WITH INFOR SX.e AND CLOUDSUITE DISTRIBUTION

SHIP MORE ORDERS EVERY DAY—AND CUT COSTS—
WITH TRULY FRICTIONLESS PROCESSING.

StarShip has long been recognized as the best value in shipping software for small-to-medium-sized distributors, affordably delivering a rich range of time- and cost-saving functionalities. Now, Expertek has engineered a full integration of StarShip with the Infor SX.e stack and CloudSuite Distribution that enables truly frictionless, end-to-end order processing for your distribution enterprise.

Bring greater velocity to your warehouse operations—while reducing costs and boosting margins.

Expertek's StarShip integration is, in a word, tight. So tight that the integrated technologies look, feel, and reliably work like a single product built from the ground up. We planned it that way, to promote cloud-based accessibility, ease of use, and velocity on your warehouse floor. Your distribution enterprise benefits from:

The end of double-entry of shipping information.

SX.e or CloudSuite Distribution automatically imports it all to StarShip.

Support for multiple shipping carriers in ONE interface.

Simply select from UPS, FedEx, USPS, DHL, Spee-Dee, or a range of LTL freight carriers. The software does the rest—including printing of carrier-approved, bar-coded shipping labels and COD tags.

Automatic freight charge calculation.

With its optional integrated scale, StarShip will rate-shop available carriers for the most economical balance of price and speed.

Support for 3rd-party parcel insurance carriers.

Cut your insurance costs by up to 65%.

**DEPENDABLE
DATA TRANSFER
EMPOWERS
FULL-SPEED
SHIPMENT
PROCESSING**

*Expertek's StarShip/
Infor shipping interface
ALSO supports real-time
processing between SX.e
or CloudSuite Distribution
and StarShip and offers
our proprietary Starlink®
interface as an option that
utilizes fast and reliable
TCP/IP socket technology
for data communication
(instead of passing files
back and forth).*

STARSHIP INTEGRATION FEATURE SUMMARY

Seamless, complete information export from SX.e or CloudSuite Distribution to StarShip

- Ship-to address information, including city, state, zip code, country, and ship-to phone number
- Ship-via method
- Blind shipment flag
- COD flag
- Residential flag
- Adult signature required flag
- 3rd-party billing account
- Free freight flag

Real-time messages and error reporting within StarShip

You get full visibility into the shipping status of every order. The Expertek integration enables real-time communication of critical order status information to the shipper. Error messages reported from StarShip can include:

- "Cannot process, Order is not approved."
- "Order is open."
- "Cannot ship order; nothing to ship."

WT-DO

Automatically source and drop-ship inventory from any warehouse, if unavailable in primary warehouse.

Multi-branch/Multi-warehouse shipping

- Distributors can configure multiple StarShip shipping stations within a multi-warehouse environment.
- In addition, the interface can validate orders to verify that the correct warehouse is shipping the proper order.

Information importing from StarShip to SX.e or CloudSuite Distribution

- Freight amount
- Freight tracking numbers
- COD charges

Rate-shop

Rate-shop at StarShip stations and automatically import the selected carrier/service ship-via to SX.e or CloudSuite Distribution when the order ships.

Email notification

- Configure automatic shipment notifications to customers.
- Create customized email templates.

Ability to print totaling recap labels

Package void

When users void packages in StarShip, the order is completely un-confirmed in SX.e or CloudSuite Distribution:

- Freight amount and tracking numbers are cleared.
- Order status is moved to "Picked."

SWOG (Shipped with other goods)

When multiple orders from SX.e or CloudSuite Distribution have a common address, users can export them and ship them in one shipment, reducing shipping costs.

LTL

- Export item-level information to StarShip for LTL freight shipping, including freight class and NFMFC number, to produce Bill of Lading.
- Interface with many national freight companies for real-time rating and PRO number assignment.

International shipping

Export item-level information, including Schedule B codes, required for the commercial invoice.



ABOUT EXPERTEK

If business results matter to you, then let's connect.

Expertek has been advising distribution enterprises nationwide on technology, innovation, and business transformation for more than a quarter-century. Our mission is to provide solutions and services, backed by proven expertise, that enable distributors to optimize operations, improve business performance, and ensure ongoing success.

We'd like to learn about your business, your goals, and your challenges. Call Ken Mostello at 508-624-0006, or email kmostello@expertek.com. There's no obligation. We look forward to speaking with you.

Expertek Systems, Inc.
100 Locke Drive
Marlborough, MA 01752

expertek.com 1-508-624-0006